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Client email enquiry received at [info@thebrainhealthprogramme.co.uk](mailto:info@thebrainhealthprogramme.co.uk)

Payment details

Terms of Reference

NT manages the process, starting with email to Client with:

CLIENT contacts NT to purchase programme (and agrees online or face to face consult)

NT provides first CONSULTATION. After consultation, NT sends LOGIN details to client.

Between consultations 1 and 2 NT comments on menu plans and provides email support

NT reviews client paperwork and checks client’s suitability for Programme and that client is within NT’s scope of practice and Codes of Practice etc. NT arranges FIRST CONSULTATION and sends Dr Briffa’s overview talk to client

CLIENT returns signed and dated Terms of Reference along with completed Health Questionnaire and payment

Health questionnaire

(i.e. intake form)

CYTOPLAN sends list of Nutritional Therapists to client along with Guidance Notes on the programme